Vendor Handbook

Shelton Farmers Market - Current as of February 22, 2022

Public Health Statement: The Shelton Farmers Market follows the Washington Department of Health and Centers for Disease Control guidelines during any infectious disease outbreak or pandemic. Based on the most up-to-date information, protocols will be established by the Board and communicated directly to Vendors as necessary throughout the 2022 season.

THE MISSION OF SHELTON FARMERS MARKET:

To offer a family friendly market environment for small, local growers and others to make their fresh food and handcrafts available for purchase and to support and promote farming efforts in Mason and adjoining counties.

MARKET SEASON:

The Market will be open 10:00am to 3:00pm on every Saturday, May through October.

DUES AND FEES:

New 2022 - The fee structure has been updated as follows: \$25 per week, or 15% sales – whichever is less. Each vendor space is a designated 10'x10' location. Double booths (approximately 10'x20') may be authorized. These spaces will be designated as space allows and at the Market Managers discretion. Farm vendors will take priority. Vendors will be provided with an envelope with which to categorize sales. The Market Manager or Treasurer will collect the envelopes at the Market closing. *All fees/dues are non-refundable.

BOARD OF DIRECTORS: A President, Vice-President, Secretary, Treasurer and up to seven Members-at-Large are elected by the vendor membership as set out in the bylaws.

Board Meetings will be held monthly. Vendors will be notified of the meeting time and place one week prior to the meeting. Vendors are encouraged to attend the meetings. If you have concerns or issues, please submit them to the Board NLT 5 days prior to the board meeting. The Board can be reached at the following email: shelton-farmers-market-board@googlegroups.com

MEMBERSHIP CATEGORIES: Vendors must be from Mason County or adjoining counties. Each Vendor who has paid annual dues for 2021 has voting membership and is entitled to one vote in general membership and annual meetings. Going forward, vendors who have vended 10 Saturdays during the Market season will have voting rights for the following year. The Board is responsible for maintaining a good mix of vendors in accordance with Washington State Farmers Market Association root guidelines.

Farmers: Persons who raise produce, plants or botanicals, or animals on land which they own, lease, or rent in the State of Washington, which can be sold at the Market. Beekeepers, egg farmers and fish/shellfish growers are considered Farmers. Value added processed goods are still considered to be farm products if, and only if the basic ingredients were produced by the farmer. Farmers must make at least 80% of their gross sales from the farm sales category to qualify as a farmer vendor. The market has no limit on the number of farmer vendors.

- Processors: Persons who sell foods that they have personally prepared or processed on property that they own, lease, or rent in the State of Washington. Processors offer fresh food products (such as meats, seafood, ciders, wines, baked goods, jams, nuts, etc.) that have value added to their product through some sort of "hands-on" processing (e.g. hand-filleted fish, smoked or butchered meats, handmade candies/nuts, etc.), but need not have produced the all the ingredients themselves.
- Prepared Food: Persons who offer freshly made foods, available for sale and immediate consumption on-site at the Market (e.g. sandwiches, popcorn, ice cream, etc.). All food safety permits and licenses must be current.
- Artisans/Crafters: Persons who create with their own hands the products they offer for sale, or providers of skilled craft services at the market, such as on-site knife sharpening or tool refurbishment. To qualify, a majority of the tools/equipment used to create the product must require skills and personal handling or guidance by the crafter.
- Not Selling/Informational Non-profit groups are welcome at the Market and will be provided with a 10'x 10' booth space to present educational materials as space permits. Spaces will be provided on a first come, first-assigned basis by the Market Manager. A \$25 flat fee for a 10'x10' space. If needed, vendors may apply for a scholarship to offset these fees. These not-selling/informational booths are limited to two per week. Vendors are limited to one space per month.
 Please note: Non-profits that wish to sell goods, or accept donations in return for
- goods, will be considered a regular vendor and all normal vendor dues and fees apply.
 Business Sponsorship Booth: Local retail businesses may request a stall once per year for a fee of \$50. This booth will not be used to sell products. Businesses may offer promotions and schedule appointments (hair salons, massage, portrait studios, etc).
- Other Members: Out of area Farmers, Processors, Crafters, and other Vendor types will be considered by the Board on a case-by-case basis.

Jurying: To assure quality products at the Market, Vendors may be required to have their products juried or farm visited. Jurying will take place via email for board approval. Please allow up to two weeks for final decision. Prospective Vendors not accepted at one jury session may reapply at a later session.

MARKET POLICIES

All members of the Farmers' Market will treat customers, Market Managers, other Vendors, and Board Members in a professional manner which fosters a sense of market community, a spirit of cooperative involvement, and promotes the market to the community it serves.

- Quality: Products sold at the market should be fresh and be made from local ingredients to the maximum extent possible.
- Stall Assignments: Vendors will be assigned a location daily by the Market Manager.
- Punctuality of Setup: Vendors may enter the Market area no sooner than 8:00am due to street closure times. Stalls should be set up and ready for business by 9:45am. Vendors are required to stay until closing at 3:00pm. The Market Manager must approve exceptions to this rule. If given approval, any canopies and weights must remain setup until the end of the market, other stall items must be broken down and

hand carried out of the Market to your vehicle outside the Market Site to maintain the safety of the Market.

- Vendor Vehicles: Vendors may drive their vehicle into the Market site beginning at 8 am. All vehicles should be cleared of the Market site by 9:30am. To alleviate traffic hazards and jam-ups, Vendors are required to unload their vehicles and immediately remove them from the Market site without starting setup. When driving on-site, please park your vehicle as far to one side as possible to enable others access to their stalls.
 Park as far from the Market as possible to allow customers access to prime parking spaces. At the end of Market DO NOT bring your vehicle in for loading until your stall is completely packed up. Police your area for any rubbish before leaving.
- Printed Materials: No petitions or other printed material of religious or political nature will be distributed or displayed at the Market without prior approval of the Market Manager.
- Stall Requirements:
 - <u>Canopies:</u> If a Vendor wishes to have a canopy (including umbrellas), it must be sufficiently and safely anchored to the ground from the time it is put up to the time it is taken down. In accordance with Washington State Farmers Market Association (WSFMA) guidelines each canopy leg must be weighed down by no less than 24 pounds. For safety reasons, any vendor who fails to properly anchor their canopy will be asked to remove the canopy until they comply.
 - <u>Vendor Displays</u>: Table displays and signs must allow clear visibility and access to adjoining stalls. Display and selling techniques must not impair other Vendors' ability to sell.
 - <u>Signs:</u> Vendors should display a sign containing their farm or business name.
 - <u>Garbage:</u> Vendors are responsible for removing their own trash after the market. Market/City trash cans should not be used by vendors. (NEW) All vendors providing ready to eat foods are required to bring a trash receptacle and properly disposed of collected rubbish.
- Smoking: Smoking/Vaping is not permitted within 25 feet of the Market area.
- Pets: Vendors may bring well-behaved and restrained pets to the Market if it is not in violation of their licenses and the animal does not disrupt the market.
- Licenses/Permits/Registrations: All vendors are responsible to meet all Federal, State, County, and local Health Department regulations. Vendors will show the Market Manager any necessary licenses, permits, registrations, etc. upon request. The Manager and Board members are willing and ready to assist Vendors with getting appropriate authorizations. Examples include, but are not limited to:
 - Business licenses with the appropriate registrations (e.g., egg handler, nursery retailer, etc.) displayed at their stall.
 - Vendors are responsible for collecting sales tax if applicable.
 - All vendors of processed and prepared foods must meet all food safety requirements (e.g., food processors license, cottage industry license, commercial kitchen location, etc.).
 - The phrase "organic" in produce sales is governed by WSDA and USDA regulations (e.g. farms with less than \$5,000 in total annual sales may use the term "organic", but not "certified organic").

- SNAP/EBT/Fresh Bucks and WIC/Senior Farmers Market Nutrition Program (FMNP) Checks may only be used for specific types of purchases (e.g. some vouchers may not be used for honey, or prepared food, etc.). Vendors must also have their own FMNP registration to accept these checks. Ask the Market Manager before accepting these types of payment for goods if you are unsure.
- Vendors who give out food samples must at a minimum have a Food Handlers license.
- Shelton Farmers Market insurance policies are purchased to protect the Market, not Vendors. Vendors are responsible for their own general and product liability.
- Cosmetics include items intended to "cleanse the human body, making a person more attractive or changing a person's appearance."
 [www.fda.gov/cosmetics/ResourcesForYou/Industry/ucm388736.html] All cosmetics must follow FDA guidelines, including labeling and following Good Manufacturing Practice (GMP).
- Credit Card/EBT Sales: While Vendors are encouraged to use their own credit card processing methods (e.g., square). The Market Manager has the ability to facilitate customer Credit Card and SNAP/EBT sales. Customers may use EBT to purchase SNAP Tokens at the Market Manager Booth to use in purchasing eligible items from vendors.
- Fee Collection: The market can only succeed if Vendors are honest in the reporting of their gross sales for the purpose of paying 15% or \$25 market fees! Vendors must categorize their total daily sales in terms of: farm, processed food, other/craft/prepared food. See the descriptions in Membership Categories above to determine which category a sale falls under. Many Vendors often have sales in multiple categories on any given day.
- Token/Fresh Bucks Redemption: The Market Manager will redeem valid EBT tokens, Fresh Bucks and other Market authorized currency at the end of each market day when collecting Vendor fees.
- Disciplinary Policy and Procedures: The Market Manager has the responsibility and authority to enforce policy on Market site. A verbal conversation will occur upon the first incident followed by a written notification upon the 2nd. If a 3rd incident occurs, the Vendor will be excused from Market until corrections are made. For situations that are deemed dangerous or destructive, or for violators that cannot be controlled by routine methods, disciplinary action may be taken. Refer to the bylaws for details of the disciplinary policy and procedure.
- Dispute Resolution: If you have any concerns during Market hours, please contact the Market Manager or another Board Member and they will do their best to resolve any issues. For other concerns or ideas, submit them in writing to any Board Member. Response will occur within 30 days.

If you have any special needs or requirements, please do not hesitate to contact a Board Member or the Market Manager to discuss options.